



Dear Sir/Madam,

We are writing to inform you about upcoming works as part of the Castle Street Improvements scheme and to provide advance notice of when works are likely to take place outside your property.

About the Scheme

The scheme has been designed to improve safety, accessibility, air quality, and the overall public realm along Castle Street and surrounding junctions. The works will also support more sustainable travel choices and help reduce traffic-related emissions in the city centre.

The main elements of the project include:

- Upgrading the existing pop-up cycleway to a permanent, fully segregated cycleway
- Resurfacing the carriageway throughout the scheme area
- Upgrading footways and paved areas
- Changes to the bus stop area on Kingsway / North Road
- Measures to improve air quality, including traffic management changes, enhanced bus infrastructure, green-roof bus shelters, and additional landscaping

Planned Works – Your Area

The works will be carried out in phases to minimise disruption and to ensure that access to your property is maintained at all times.

The table overleaf sets out the phases and the anticipated working periods for each stage.

Access Arrangements

- Access to your property will be maintained at all times during the works.
- The project is being carefully phased to ensure continued access for businesses, residents, and deliveries.

Working With You

If your business is closed on a particular day, or if you have specific access requirements, please let us know in advance so we can make appropriate arrangements wherever possible.

We appreciate your patience and cooperation while these improvements are carried out. If you have any questions or would like to discuss the works further, please do not hesitate to contact us.

Yours Sincerely

Tracy Beall

Community Engagement and Social Value Officer

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Street	Address	Business	Phase	Phase Commence Date
Castle Street & Castle Arcade Frontage	1-19 Castle Street	Castle Welsh Crafts & Love Spoon Gallery, Portuguese Bakery, Fabulous Welsh Cakes, Nighthawks Revolution Chicken.com Elevens Mad Dog Brewery Angel Hotel	Phase 7	17 April 2026
Castle Street	Holiday Inn	Holiday Inn	Phase 9	20 July 2026
High Street	1-4 High Street	Palette Pizza Pilgrams	Phase 7	17 April 2026
Duke Street	2-15 Duke Street	Historic Wales Forbidden Planet Quantum Coffee Shop Rugby Joke Shop Mountain Warehouse Bran Lazarou Be Lucky Rummer Tavern Subway	Phase 6	17 June 2026
High Street	34 High Street	Palette	Phase 7	17 April 2026
Queen Street	2 -3 Queen Street	Spar	Phase 5	Currently underway
St John Street	12-14 St John Street	Burger King	Phase 6	17 June 2026